

Customer Service Information Sheet

1. **Program Name: Restaurant Services**
2. **Program Information: Full Service restaurant. The Cove offers a wide variety of entrées, sandwiches, paninis, and salads. The restaurant periodically offers special menus the are created by instructors and students. The Cove also offers buffets for special events and books parties up to 60 people.**
3. **When and how does your program offer customer service: The Cove restaurant is open Tuesday through Friday 10:40 to 12:15. Dine-In or Carry-out. It is always suggested that diners from outside the building call first to guarantee that the restaurant is open that particular day. They can contact Jim Antenucci (ext1104) or Brigitte Gillies (1103).**
4. **Customer Service Fees: Prices charged for lunches are competitive with those charged by commercial establishments. Tips are accepted.**
5. **What happens to the customer service fees: All customer service revenue is used for payment to purveyors etc. Tips are deposited in the students FCCLA account to be used for but not limited to competition fees, uniform for competition teams, and banquet.**